

At **The Endodontic Group**, nothing is more important than a satisfied patient. To help us provide our patients with the best possible care, please take a moment to answer the following questions.

1. Now that you have completed your treatment at our office, how would you rate the overall experience?
(Dissatisfied) 1 2 3 4 5 (Very Satisfied)
2. How friendly, understanding and warm did you find the scheduling coordinator when making your appointments?
(Dissatisfied) 1 2 3 4 5 (Very Satisfied)
3. How would you rate our administrative team's customer service?
(Dissatisfied) 1 2 3 4 5 (Very Satisfied)
4. How would you rate our telephone customer service?
(Dissatisfied) 1 2 3 4 5 (Very Satisfied)
5. How would you rate our explanation of patient financial obligations, responsibilities, and our payment policies?
(Dissatisfied) 1 2 3 4 5 (Very Satisfied)
6. How pleased were you with your dental assistant's performance and communication skills during your visit?
(Dissatisfied) 1 2 3 4 5 (Very Satisfied)
7. How well did your doctor explain your treatment needs and how was your overall experience with your doctor?
(Dissatisfied) 1 2 3 4 5 (Very Satisfied)
8. How would you rate our office's appearance and cleanliness?
(Dissatisfied) 1 2 3 4 5 (Very Satisfied)
9. How willing would you be to refer others to our office?
(Dissatisfied) 1 2 3 4 5 (Very Satisfied)

Thank You,

The Doctors and Staff of **THEENDODONTICGROUP**